SUPERSHUTTLE ARRIVAL INFORMATION

There will be a FREE Airport Shuttle Service (SuperShuttle) available for you. Here is the information you need for your arrival into Phoenix Sky Harbor International Airport. First, you must have the full address of your housing location for the day of arrival and your full name printed on the voucher. You must have your voucher upon arrival to provide to the driver.

If you lost your voucher, please contact Global Launch at globallaunch@asu.edu or 480-965-2376.

AIRPORT ARRIVAL PROCEDURES: SuperShuttle Shared-Ride Van Service

- Claim your luggage.
- Follow the instructions below for the terminal you arrived in.
- Identify yourself to the SuperShuttle agent / Driver at each terminal location below as being with the “ASU International Student Global Launch Group” and provide them with your prepaid voucher or online confirmation number. The fare is prepaid by ASU. DRIVER GRATUITY IS INCLUDED.

TERMINAL 2:
After collecting luggage proceed to door #8 on the east of baggage claim. Cross to the outer curb; look for sign marked “Van Service”.

TERMINAL 3:
After collecting luggage proceed to door #4 on the SOUTH side of baggage claim. Then cross to the outer curb; look for sign marked “Van Service”.

TERMINAL 4:
After collecting luggage proceed toward the end of baggage carousel #2 by door #8. Please check in with our SuperShuttle representative at the booth.

SuperShuttle will drop you off at the door of the address you provide on the voucher. You do not pay for anything. Your fare is prepaid by Arizona State University.

NOTE: If you are traveling with a friend/guest they will be responsible for their own payment. They can book online at www.supershuttle.com. They can also pay cash or with a credit card directly to the driver the day of transfer.

LUGGAGE:
Our luggage policy closely follows that of the airlines (two checked bags and one carry on). If your checked bags exceed fifty (50) pounds or the total dimensions for check bags exceeds eighty (80) inches (add length + width + height), or if you will be carrying a crate or any other large items; please let the SuperShuttle agent know when you check in with them so that they assign the correct van for your transfer.

NOTE: The driver is not to handle bags over fifty (50) pounds. If your bag is over you will need to assist with loading and unloading your bags from the vehicle.